




Upcoming Courses for... August 2017



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
	1 Cultural Competency (MTS CC 001) CANCELLED – Next class 10/3/17	2	3 Ethics of Leadership & Influence (MTS LI 001)	4
7  http://learnatpds.iowa.gov/	8 Customer Service (MTS QM 002)	9	10 Thriving on Change (MTS GI 163) CANCELLED – Next class 10/3/17	11 Managing Stress & Workplace Accountability (MTS MS 001) CANCELLED – Next class 10/11/17
14	15 Diversity Training for Employee's (MTS GI 450) (1/2 day – morning)	16	17 Leading Through Change (MTS LC 001) State Government Foundations (MTS GF 001)	18 Generational Diversity (MTS GD 001) CANCELLED – Next class 10/17/17
21  Take advantage of State pricing on computer classes through New Horizons. Learn More	22 Diversity Training for Managers (MTS GI 400) Cancelled – Next class 11/21/17 Strategic Planning & Systems Thinking (MTS ST 001) Cancelled – Next class 10/27/17	23 HRA Fall Training (Day 1) presented by DAS	24 HRA Fall Training (Day 2) presented by DAS	25 Dimensions of Leadership (MTS GI 230)
28 New Cohort January 2018 	29 Crucial Conversations (Day 1) (MTS CC 101) Enhancing Team Membership (MTS TM 001) Cancelled – Next class 10/26/17	30 Crucial Conversations (Day 2) (MTS CC 101)	31 Listening – The Forgotten Skill (MTS GI 003)	

Crucial Conversations® course now available contact Kim Hanson at 515-401-9542